

# NEWSLETTER

## Member & Chapter Services Committee

July 2014

### Welcome New Member & Chapter Service Committee Members

Each spring APCO members are provided with an opportunity to get involved with the management and leadership of our organization by volunteering to serve on committees. We welcome our new and returning committee members for 2014-2015. Each committee member is assigned to represent an APCO Chapter. This year's assignments and contact information:

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
*Diamond, David- <i>Group Leader</i>		
*Martin, Roger - <i>Chair</i>		<a href="mailto:roger.martin@mshp.dps.mo.gov">roger.martin@mshp.dps.mo.gov</a>
Goldman, Jon, RPL - <i>Vice Chair</i>	Nevada, N. California, Utah	<a href="mailto:jongoldman@derrynh.org">jongoldman@derrynh.org</a>
Sullivan, Mary Kay - <i>Scribe</i>	Arkansas, Illinois, Missouri	<a href="mailto:mary.sullivan@bentoncountyar.gov">mary.sullivan@bentoncountyar.gov</a>
Cotter, Stacy M.	Indiana, Ohio, Pennsylvania	<a href="mailto:cotters@bradfordco.org">cotters@bradfordco.org</a>
Enfield, Mark	Commercial Members	<a href="mailto:me@westekmarketing.com">me@westekmarketing.com</a>
Fisk, Charlene, RPL	Atlantic	<a href="mailto:cafisk@nortonmaus.com">cafisk@nortonmaus.com</a>
Frey, Lydia G.	Idaho, Montana, Oregon	<a href="mailto:lfrey@dps.state.oh.us">lfrey@dps.state.oh.us</a>
Gilbert, Katy	Alaska, Washington	<a href="mailto:kgilbert@norcom.org">kgilbert@norcom.org</a>
Glover, Joshua R.	Louisiana, Mississippi	<a href="mailto:carlisle911@windstream.net">carlisle911@windstream.net</a>
Gulbrand, Lauri	Michigan, Wisconsin	<a href="mailto:lauril911@aol.com">lauril911@aol.com</a>
James, Sharell	Kentucky, Virginia	<a href="mailto:jamesw@nngov.com">jamesw@nngov.com</a>
Jones, Jonathan L.	Georgia, Tennessee	<a href="mailto:jonathan.jones@athensclarkecounty.com">jonathan.jones@athensclarkecounty.com</a>
Lafferty, Lawrence J.	Arizona, CPRA, Pacific	<a href="mailto:lawrence.lafferty@icloud.com">lawrence.lafferty@icloud.com</a>
LaMonica, Brian E., RPL	New Mexico, Texas	<a href="mailto:blamonica@svpd.com">blamonica@svpd.com</a>
Nielsen, Sandra, ENP	Iowa, Minnesota	<a href="mailto:jstorm67@yahoo.com">jstorm67@yahoo.com</a>
Palmer, J. Russell, Jr.	Alabama, Florida	<a href="mailto:russpalmer@gmail.com">russpalmer@gmail.com</a>
Phillips, Elizabeth M., ENP	Kansas, Nebraska, Oklahoma	<a href="mailto:lphillips@ku.edu">lphillips@ku.edu</a>
Quinlan, Janell S.	North & South Dakota	<a href="mailto:jquinlan@nd.gov">jquinlan@nd.gov</a>
Rutherford, Steve	Mideastern, West Virginia	<a href="mailto:srutherford@ccerc911.org">srutherford@ccerc911.org</a>
Todd, Tasha	Carribbean, N. & S. Carolina	<a href="mailto:tashat@co.pickens.sc.us">tashat@co.pickens.sc.us</a>
Wolfe, Michael G.	Colorado, Wyoming	<a href="mailto:mwolfe@mecca911.org">mwolfe@mecca911.org</a>

### NOLA Chapter Leadership Events

**Chapter Leader Training:** Sunday, August 3; 8 – 11 am

**Chapter Officer Workshop:** Wednesday, August 6; 9:30-11:30 am

Both of these events are intended to help appointed officers and to give those considering a leadership position within their Chapter more information. It is a great occasion to share the great ideas and opportunities you have created in your home Chapter.

## **APCO Institute - Pre- & Post- APCO Conference Courses**

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### **COMMUNICATION CENTER SUPERVISOR 4TH COURSE**

**Dates: August 1 - 3 | Time: 8:00 a.m. – 5:00 p.m.**

The APCO Institute Communications Center Supervisor course is designed for prospective, new or experienced communications supervisors who want to enhance their supervisory skills and knowledge. Students not only learn supervisory topics, but also learn how to work together in groups and cooperate to attain common goals.

### **COMMUNICATIONS TRAINING OFFICER 5TH COURSE**

**Dates: August 1 - 3 | Time: 8:00 a.m. – 5:00 p.m.**

The Communications Training Officer (CTO) 5th Edition course focuses on the development and maintenance of an agency's one-on-one training program and provides the training necessary to foster levels of consistency for CTOs as they provide on-the-job training to new hires. Upon successful completion, CTOs can help build and maintain the CTO system while exploring important elements of effective CTO programs. Previous editions of APCO's CTO program have been implemented in hundreds of agencies nationwide.

### **COMMUNICATIONS CENTER COURSE**

**Dates: August 2 - 3 | Time: 8:00 a.m. – 5:00 p.m.**

A comprehensive quality program cannot be created overnight, thus a successful quality program requires a systematic approach. This course will provide the necessary insight so that the proper tools and methodologies can be employed to make the quality program a vital and useful part of your organization.

### **ACTIVE SHOOTER COURSE**

**Date: August 7 | Time: 8:00 a.m. – 5:00 p.m.**

Active shooter incidents and their response pose several unique concerns for all facets of public safety including public safety communications. There are a multitude of issues that make responding to an active shooter incident more difficult than other armed subject calls or violent in-progress incidents. This course helps to educate telecommunicators about the many intricate issues and challenges posed by active shooter incidents and their response, and the role the telecommunicator plays in each.

*A separate registration is required for these APCO Institute courses.*

For more information about these courses or to register, visit:

[www.apco2014.org/program/pre-post-conference-courses](http://www.apco2014.org/program/pre-post-conference-courses)

## Membership Information

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Member Type	7/1/2013	7/1/2014
Associate	3291	3269
Commercial	993	963
Full Member	8632	9240
Group Online	4368	7475
<b>Total Number of Members</b>	<b>17284</b>	<b>20947</b>
<b>Total Number of Group Agencies</b>	<b>322</b>	<b>488</b>

## Membership FAQ

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### **QUESTION: How can I search for another member?**

**ANSWER:** Log into your APCO profile at [www.myapcointl.org](http://www.myapcointl.org). Click the “Membership” tab at the top and then click on the “Member Directory” link on the right. You can also search by logging into PSConnect ([www.psconnect.org](http://www.psconnect.org)) and clicking the “Directory” tab at the top.

## CALLING ALL APCO LIFE MEMBERS!!

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Greetings APCO Life Members! Our annual conference is just around the corner and the APCO Online Museum invites you to participate in our Video Biography Series. We are asking all Life Members to donate about 15 minutes of your time, during the conference, so that we may complete your video biography. **We want you to become a memorable part of APCO's Virtual Historical Museum.** Please contact Lin or Debbie to sign up:

Lin Ford: [linsapco@aol.com](mailto:linsapco@aol.com) or (910-326-1848)

Debbie Moore: [moored@apcointl.org](mailto:moored@apcointl.org) or (386-944-2429)

## 80<sup>th</sup> ANNUAL - APCO INTERNATIONAL CONFERENCE & EXPO

**August 3 - 6, 2014**  
New Orleans, Louisiana  
[www.apco2014.org/registration](http://www.apco2014.org/registration)

**Join APCO and save \$200 on conference registration:**  
APCO members save \$200 on conference registration.

**Check Out the scheduled Professional Development Sessions:**

<http://apco.eventready.com/session/search/>

### **18th Annual Golf Tournament:**

Sunday, August 3, 2014: 8:15 a.m. – 2:15 p.m.: Lakewood Golf Club

**\$152 per person** (U.S. Dollars) Includes greens fee, cart, contest holes and prizes, tournament prizes, continental breakfast, lunch and transportation from official APCO conference hotels. Golf club rental is available for \$45.

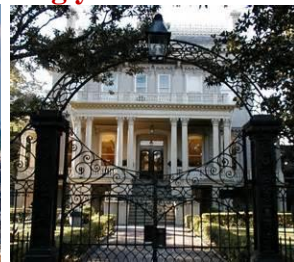
### **Keynote Presentation - Archie Manning:**

*Leadership Lessons I've Learned as a Player, a Businessman, and a Father*



The greatest rewards don't come from winning the game; they come from playing the game. Archie Manning takes this lesson along with countless others to inspire audiences to achieve greatest in their journey for personal and professional success. As a 14-year veteran quarterback and the father of two Super Bowl champion quarterbacks, Peyton and Eli, Archie Manning knows the importance of instilling and living by four principles for success: leadership, depending on others, being flexible, and playing the game.

**We invite you to join us in the celebration and look forward to seeing you in NOLA.**



## 2014 North Carolina NENA - APCO Conference



**NC NENA/NC APCO 2014 Annual Conference**  
September 7-11, 2014

## Missouri Communications Conference

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**September 14 - 17, 2014**

Hosted by the Missouri Department of Public Safety and the Missouri Chapter of APCO



Camden on the Lake Resort, Lake Ozark

**Call for Papers OPEN and Registration Information ONLINE!**

**[www.moapco.org](http://www.moapco.org)**

## Illinois Public Safety Telecommunications Association Conference

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**SAVE THE DATE**

**30th Annual Conference**

October 19 - 22, 2014

Crowne Plaza Hotel, Springfield

**[911conference.org](http://911conference.org)**

## Oregon APCO / NENA Fall Conference

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**SAVE THE DATE**

**October 21 - 23**

Sun River, Oregon

<http://www.sunriver-resort.com/>

Show Contact: Marie Longworth:  
[marie.a.longworth@ci.eugene.or.us](mailto:marie.a.longworth@ci.eugene.or.us)

Exhibitor Contact: Kevin Farley:  
[Kevin@thesalesgroup.com](mailto:Kevin@thesalesgroup.com)

## APCO Atlantic Chapter - NH Emergency Dispatchers Association JOINT REGIONAL CONFERENCE

**SAVE THE DATE!      October 27, 28, 29, 2014      [www.apco-atlantic.org](http://www.apco-atlantic.org)**

Omni Mt Washington Hotel, Bretton Woods, NH

- 2 days of equipment exhibits in 39 booths
- Networking opportunities, both business and social
- Over 28 educational opportunities, vendor presentations and professional networking

Call for Papers **OPEN!**

[http://www.apco-atlantic.org/2014\\_NH/2014%20call%20for%20papers%202.pdf](http://www.apco-atlantic.org/2014_NH/2014%20call%20for%20papers%202.pdf)

For more information contact:

Doug Hackett, APCO Conference Chair

[Doug.Hackett@Hanovernh.org](mailto:Doug.Hackett@Hanovernh.org)

(603) 640-3333

Tom Andross, NHEDA Conference Chair

[TAndross@co.grafton.nh.us](mailto:TAndross@co.grafton.nh.us)

(603) 787-2111 x144

## Wyoming APCO / NENA Fall Conference



**Working for Public-Safety  
Communications in the  
Cowboy State**

**SAVE THE DATE!**

**November 17 - 19, 2014**

**Wyoming APCO / NENA Fall Conference**

Casper, Wyoming

[www.ramkotacasper.com](http://www.ramkotacasper.com) **NEW VENUE!**

General Conference Inquiries: Bill Gordon

[bgordon@hscounty.com](mailto:bgordon@hscounty.com)

Vendor Contact: Merle Watt

[merlewatt88@gmail.com](mailto:merlewatt88@gmail.com)

Please visit our website for more information: [www.wyomingapco.com](http://www.wyomingapco.com)

## NENA / APCO Ohio State Conference



**SAVE THE DATE!**

April 12 - 15, 2015

Kalahari Resort, Sandusky OH

**CALL FOR PAPERS OPEN!**

VISIT OUR WEBSITE AT:

[http://ohioapco.org/?page\\_id=1748](http://ohioapco.org/?page_id=1748)

## 2015 APCO WESTERN REGIONAL CONFERENCE

**April 8 - 10, 2015**

**Sacramento, California**

The Sacramento Convention Center will be Conference Central, with plenty of room for over 100 vendors, training sessions, keynotes, and outside there will be the largest collection of Command Vehicles in the state.



Visit us on the web for the most up-to-date news: <http://www.apcowrc.org/2015/news/>

## Mark Your Calendar

### AUGUST - 2014

#### **APCO International Conference & Exposition**

When: August 3 - 6

Where: Ernest N. Morial Convention Center, New Orleans, LA

- **Chapter Leaders Training Course** - Aug 3, 8 - 11 am, Rm R01 (Conf. Center 2d Floor)
- **Chapter Officers Workshop** - Aug 6, 9:30 - 11:30 am, Rm R01 (Conf. Center 2d Floor)

#### **CHAPTER MEETINGS AT NOLA**

Where: Conference Center 2d Floor - Room R01

- **Georgia Chapter** - Aug 2, 10 am - 12 pm
- **Oklahoma Chapter** - Aug 3, 11:30am - 1:30pm
- **Illinois Chapter** - Aug 3, 2 - 3 pm
- **Florida Chapter** - Aug 3, 3:30 - 5:30 pm
- **Pennsylvania Chapter** - Aug 3, 6 - 8 pm
- **Indiana Chapter** - Aug 4, 11 am - 12 pm
- **Atlantic Chapter** - Aug 4, 12 - 1 pm
- **Nevada Chapter** - Aug 4, 2 - 3 pm
- **Western Region Consortium** - Aug 4, 3:30 - 5:30 pm
- **Washington Chapter** - Aug 5, 1:30 - 3:00 pm

### SEPTEMBER - 2014

#### **North Carolina APCO / NENA Conference**

When: September 7 - 11, 2014

Where: Sea Trail Conference Center, Sunset Beach, NC

#### **Georgia APCO / NENA Fall Workshop**

When: September 9 - 11, 2014

Where: Sea Palms, St. Simons, GA

#### **Missouri DPS-MOAPCO Communications Conference**

When: September 14 - 17, 2014

Where: Camden on the Lake Resort & Spa, Lake Ozark, MO

**Michigan APCO Fall Conference**

When: Sept 24 - 26, 2014

Where: Kettunen Center in Tustin, MI

**OCTOBER - 2014**

**Next-Gen Public Safety Technologies (NGPT) Conference & Expo**

When: Oct 7, 2014 / 7:30 a.m. - 6:20 p.m.

Where: Gwinnett Convention Center, Atlanta, GA

**Oklahoma APCO & NENA Public Safety Conference**

When: Oct 12 - 15, 2014

Where: Embassy Suites Hotel & Conference Center, Norman, OK

**Oregon APCO / NENA Fall Conference**

When: Oct 21 - 23, 2014

Where: Sun River Resort, Sun River, OR

**Atlantic Chapter - APCO 2014 Annual Regional Conference**

When: Oct 27 - 29, 2014

Where: Omni Mt Washington Hotel, Bretton Woods, NH

**West Virginia APCO Conference**

When: October 27 - 31, 2014

Where: Oglebay Resort, Wheeling, WV

**NOVEMBER - 2014**

**Wyoming APCO / NENA Fall Conference**

When: November 17 - 19, 2014

Where: Casper, Wyoming



## APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter Incidents #38154	Sept 16, 2014 8 am - 5 pm	Coffeyville Community College 400 W. 11th Coffeyville, KS 67337	Chad Soles Chad.Soles@coffeyvillepd.org (620) 252-6160
Communications Center Supervisor #37742	Aug 25 - 27, 2014 8 am - 5 pm	City Hall 112 S. Chauncey St. Columbia City, IN 46725	Amie LaRue alarue@columbiacity.net (260) 248-5121
Crisis Negotiations for Telecommunicators #38151	Sept 19, 2014 8 am - 5 pm	Coffeyville Community College 400 W. 11th Coffeyville, KS 67337	Chad Soles Chad.Soles@coffeyvillepd.org (620) 252-6160
Customer Service in the Comm Center #38623	Aug 28 - 29, 2014 8 am - 5 pm	Talladega County 9-1-1 Center 26715 AL Hwy 21 Talladega, AL 35160	Victor Kennedy Vkenedy@talladega911.org (256)761-9119
Customer Service in the Comm Center #38597	Sept 18, 2014 8 am - 5 pm	Georgia Ports Authority Police Department Annex 2 100 Main St. Garden City, GA 31408	David Schofield, Sergeant dschofield@gaports.com (912) 966-7872
Customer Service in the Comm Center #36707	Sept 23, 2014 8 am - 5 pm	Plainfield Aquatic Center 651 Vestal Rd Plainfield, IN 46168	Kathleen Lamb klamb@hcom.org (317) 839-8700 Ext. 241
Communications Training Officer 5 <sup>th</sup> #36708	Sept 25, 2014 8 am - 5 pm	Plainfield Aquatic Center 651 Vestal Rd Plainfield, IN 46168	Kathleen Lamb klamb@hcom.org (317) 839-8700 Ext. 241
Communications Training Officer 5 <sup>th</sup> #38594	Aug 25 - 27, 2014 8 am - 5 pm	Talladega County 9-1-1 Center 26715 AL Hwy 21 Talladega, AL 35160	Victor Kennedy Vkenedy@talladega911.org (256) 761-9119
Emergency Medical Dispatch 5 <sup>th</sup> #38651	Aug 25-28, 2014 8 am - 5 pm	Holden P.D. – Training Room 1370 Main St. Holden, MA 01520	Chris Carey ccarey@holdenma.gov (508) 210-5602

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee