

APCO

MEMBER CHAPTER SERVICES Committee

Teammates In Action



On July 5, 2021 at 1401 hrs, Telecommunicator Kimberley McCarty received a 9-1-1 text call from a subject who only texted in Spanish. Kimberley was able to utilize a second computer to translate the conversation via

Google thus allowing her to communicate with the caller. The caller requested police, stating he was in a vehicle with other men who had a gun and he believed they were going to kill him. Telecommunicator McCarty was able to keep the text communications going for approximately three hours while obtaining street names, businesses, and vehicle information. She was assisted by co-workers who relayed the information to the jurisdictional agencies based on the area they were driving. Kimberly was able to obtain pertinent information that ultimately allowed law enforcement officers to locate the vehicle and remove the reporting party from harms way.

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Membership Information

Member Type	8/1/2020	8/1/2021
Associate Members	2,545	2,606
Full Members	4,431	4,381
Full Group Members	8,443	8,292
Online Group Members	18,995	20,094
Commercial Members	493	484
Commercial Group Members	195	221
Total Number of Members	35,062	36,078
Total Number of Group Agencies	1,240	1,325
Commercial Groups	42	54

Congratulations to MCSC Committee Chair and Vice Chair

**Melissa Stroh was elected to Board of Directors
and
Grayson Gusa was named a Group Leader**

Thank you for your leadership on this committee!

CPRA Chapter Highlights

The California Public-Safety Radio Association (CPRA) was originally founded in 1935 as a statewide group called the California Police Radio Association. Because California is so large, it was decided in 1941 to divide the state between North and South. A line was drawn from east to west through Fresno. The group to the north of Fresno was known as the Northern California Police Communication Officers. This group is now known as the Northern California Association of Public-Safety Communications Officials or NAPCO. On April 1, 1945, CPRA became a chartered chapter of the then Associated Police Communications Officers (APCO). In 1953, the CPRA Chapter, in order to better reflect its membership, changed its name to the California Public-Safety Radio Association.

The CPRA Chapter is made up of over 550 local public safety professionals from Police, Fire, EMS, 9-1-1, State/Local Government, Tribal, Military, Forestry, Highway and Conservation services who volunteer their time and expertise for the betterment of public safety communications. It represents more than 250 Public Safety agencies and 9-1-1 Public Safety Answering Points (PSAPs) who serve over 24 million people throughout Southern California. Our Corporate members, who provide products or services to public safety, also support and participate in many of the activities of the Chapter. The CPRA Chapter of APCO meets monthly in various Southern California locations.

How large is your state?

The chapter represents the southern portion of the State of California which is about 56,000 square miles, populated by about 24 million people, living in over 600 cities, and served by about 250 Emergency Communication Centers.

Do you have an annual conference?

Since 2003, the chapter has held an all-day Vendor Showcase every Fall to support our large commercial membership and provide about 200 of our region's APCO members the opportunity to meet 50+ manufacturer representatives in a large exhibit hall. In 2020, 660 attendees joined the joint NAPCO/CPRA expo event via Zoom.

Do you host an annual awards ceremony?

In 2022, the chapter will hold its 34th Annual Telecommunicator Awards Banquet and 19th Annual Technical Awards ceremonies. Since 1988 to current, over 2,000 Telecommunicators and technicians have been recognized for their professional achievements.

CPRA Chapter Highlights (continued)

How many board members do you have?

The 11 voting members of the Executive committee (President, President-Elect, Vice-President, Secretary, Treasurer, Sergeant-at-Arms, Executive Council Delegate, Commercial Advisory Member, and 3 Directors) meet every month in conjunction with a General Membership Meeting and Frequency Coordination Meeting. Meetings are held in-person and (most recently) virtually. In addition, the Executive Committee meets quarterly to discuss chapter operations and plan future activities.

Do you have great outreach for Compassionate Care or assistance in emergencies?

While the Chapter has always sent cards and flowers to members who have suffered the loss of a family member or to an agency that lost a co-worker, including get well cards, food, and messages of support, this year the Chapter added Compassionate Care as a new budget category. The Chapter has also incorporated sending a percentage of funds from ongoing chapter fundraisers to support the APCO Sunshine Fund.

Do you have a great social media presence and could you share what you do?

The Chapter maintains a growing Facebook and Twitter presence, operates a new YouTube channel with over 100 videos, distributes over 25,000 emails per year to local members promoting chapter events and links, and has been publically archiving chapter newsletters and meeting minutes since 2002.

Have you found ways to encourage new membership?

Chapter board members attend local Radio Rodeo events in our region and setup tables with complimentary refreshments and snacks for the attendees while providing information about APCO International. The annual vendor showcase/tabletop is open and for free to all Public Safety members, including non-APCO members, and provides information about APCO during the complimentary luncheon. We promote joining APCO at the annual Telecommunicator Awards Banquet as we have a large attendance (typically 250-300 attendees) of non-members and Police/Fire Command Staff personnel. Board members also routinely attended the local NENA conferences and setup a table to promote joining APCO.

Have you found ways to get the new workforce to get involved with the Chapter?

With the move back to monthly in-person meetings, we have found that the newer workforce tends to work remotely and online. The Chapter acquired high definition wide angle camera and speaker equipment for the in-person meetings to allow these to become a hybrid of both in-person and online. Remote attendees can attend the live Zoom meeting and ask questions of the in-person attendees or presenters in real time. We also record our educational presentations and post those to the Chapter YouTube Channel. The Chapter has a presence on Facebook, Twitter, and YouTube. We notify all members of the monthly meetings through an email group mailing service.

CPRA Chapter Highlights *(continued)*

What makes your chapter unique or different?

Most recently the chapter has hosted 15 virtual Chapter meetings, 15 virtual Executive Committee meetings, four virtual Quarterly Executive Workshops, one virtual Western Regional Consortium Meeting, two virtual adjacent APCO Chapter meetings, and one virtual joint NAPCO/CPRA 3-day Public Safety Training and Vendor Expo.

Sixteen past presidents gathered for CPRA's 75th Anniversary and eighteen presidents were present at the 80th Anniversary Celebration., including two APCO International Presidents: Gary D. Gray & John Wright.



NorCal Chapter Highlights

NorCal APCO was established after approval of its Charter by APCO International in 1942. NorCal APCO accounts for 48 counties within California representing agencies with elevations from 300 feet below sea level to 14,000 feet above. Populations vary greatly within these counties as well as various perspectives and priorities. However, with an average membership of 500+ members and strong partnerships between agency and commercial members, NorCal APCO is a leader in public safety communications. NorCal APCO hosts an annual vendor showcase, develops an annual strategic plan, and continues to provide value to its membership in order to enhance public safety communications throughout the region.

How large is your state or states?

NorCal APCO represents 48 counties and approximately 15 million people.

Do you do an annual conference?

NorCal APCO hosts an annual vendor showcase consisting of vendor exhibits and training sessions.

Do you host an annual awards ceremony?

NorCal APCO hosts an annual award banquet to recognize and appreciate multiple professions across public safety communications.

How many board members do you have?

NorCal APCO has 17 board members.

Do you have great outreach for Compassionate Care or assistance in emergencies?

NorCal APCO has an annual budget line item called "Operations Support Fund" that is used to help support agencies during difficult circumstances.

Do you have a great social media presence and could you share what you do?

NorCal APCO streams monthly chapter meetings on Facebook Live. In addition, the Chapter has accounts on Twitter, Flickr and YouTube along with an extremely useful website for Chapter information, monthly meetings, commercial partners, awards, various resources, frequency coordination logs, and encryption interoperability.

NorCal Chapter Highlights

(continued)

Have you found ways to encourage new membership?

NorCal APCO encourages new membership by providing a New Member report at each monthly meeting, offering a free lunch to new members, and creating a marketing brochure. In addition, we encourage participation from all members and non-members to make a difference, which in turn can draw new members.

Have you found ways to get the new workforce to get involved with the Chapter?

NorCal APCO encourages visitors to attend meetings and provides a welcome packet to new members including a coupon for free registration at a future Chapter meeting. We are looking into what can be done to involve the new workforce and are interested in what other Chapters are doing to attract and retain younger generations.

What do you offer members on the Chapter Level to encourage APCO membership?

NorCal APCO prioritizes providing value to its members and their agencies through platforms for regional collaboration that are both operational and technical in nature, including federal updates' impact on local agencies, legislative news, operational improvements, frequency coordination, encryption interoperability discussions, monthly dispatch operations roundtables and various training opportunities.

What makes your chapter unique or different?

NorCal APCO has strong participation and partnerships across all groups from operational to technical to commercial. Our chapter embraces and symbolizes one overarching goal: improving public safety communications. In addition, every member – new, seasoned, or commercial – are offered the same opportunity to be heard in order to improve the Chapter and return value to its members.

Upcoming Conferences

OPPORTUNITY TO ATTEND PRE-CONFERENCE

"911 Goes to Lincoln"
Monday, October 18th
1300-1700

INSIGHT INTO NEW TECHNOLOGY

Speak and interact with vendors one-on-one and experience cutting edge products.

PEER NETWORKING

Converse with peers across the public safety spectrum at the Welcome Reception Monday evening and the Movie Night event on Tuesday evening.

INSPIRATION

Return home invigorated and motivated from the new material and subject matters learned from the speakers.

CONTINUING EDUCATION

With a Keynote Speaker and 3 Tracks of Educational Sessions offered, you cannot miss this opportunity to connect with other professionals while growing your knowledge and preparing your organization for the future!

THIS CONFERENCE IS NOT JUST FOR DISPATCHERS!

No matter what your role in public safety, Nebraska APCO-NENA 2021 will deliver the education, resources, and contacts you need to be better equipped to do your job and actively prepare for the road ahead.

NEBRASKA APCO-NENA
gold in the dark

OCTOBER 18TH-20TH, 2021



5 REASONS TO ATTEND

STATE CONFERENCE

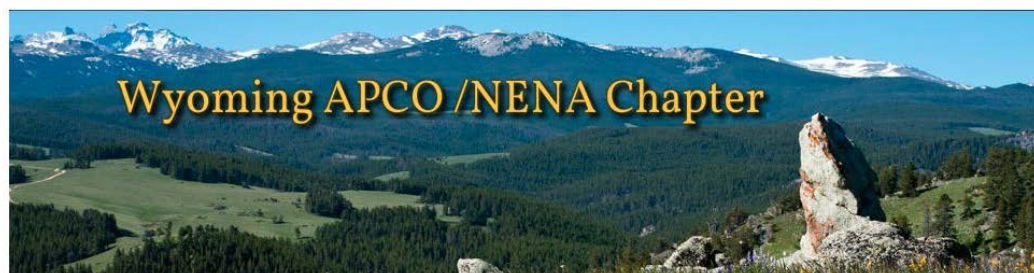


OCTOBER 18-20, 2021

Embassy Suites by Hilton
Loveland, Colorado



<https://www.apcoatlantic2021.com/>



20th Annual Conference



October 31—November 3, 2021

Clarion Inn at Platte River
123 West E Street
Casper, Wyoming



Contact Chapter President Monte McClain for registration details: MMcClain@parkcountysheriff.net



Save the Dates!

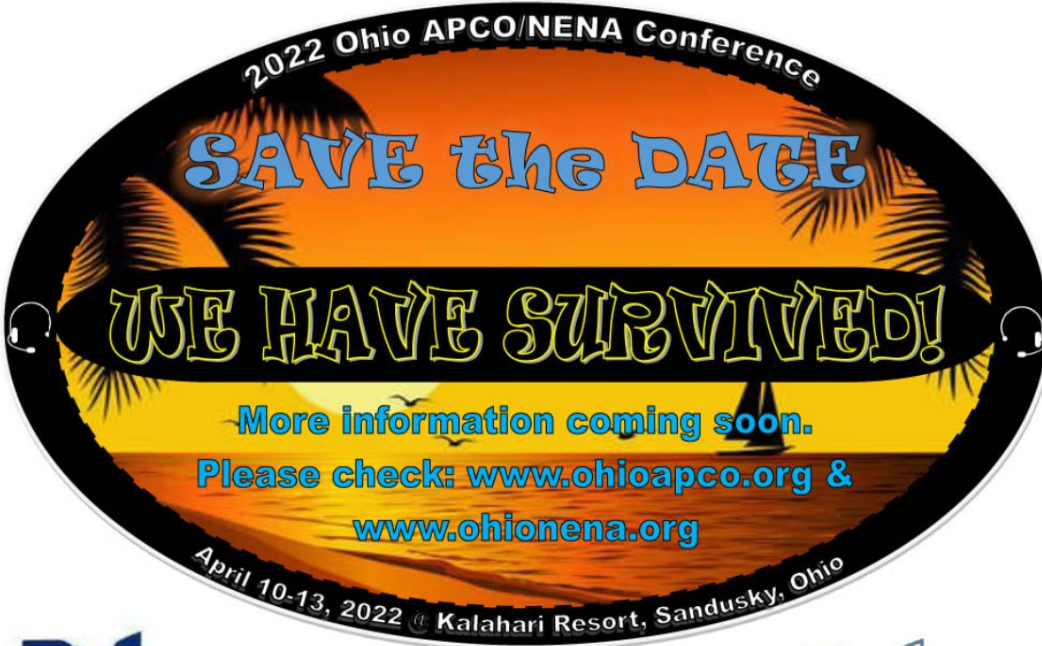
**2022 NC PUBLIC-SAFETY
COMMUNICATIONS CONFERENCE**

WILMINGTON, NORTH CAROLINA



MAY 1-5, 2022

WWW.NC911CONFERENCE.COM



2022 Ohio APCO/NENA Conference

SAVE the DATE

WE HAVE SURVIVED!

More information coming soon.

Please check: www.ohioapco.org & www.ohionena.org

April 10-13, 2022 • Kalahari Resort, Sandusky, Ohio



CHAPTER MEMBER SERVICES COMMITTEE MEMBERS

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