

NORTHERN CALIFORNIA APCO (NAPCO)
GENERAL MEETING MINUTES

June 10, 2005

Zandonella's Delta View Golf Course
Pittsburgh, CA

HOST

Terry Betts
Contra Costa County

- A. Commencement of general meeting at 1015 hours by President Ken Stuber.
- B. Welcome and "what's up" at the Contra Costa County Sheriff's Office. Host Terry Betts brought with him two emergency operating center vehicles complete with full dispatch consoles. These vehicles were made available for anyone of the general membership to take a tour. Terry said that there is collaboration in process for Contra Costa County and Alameda County to put in place a P25 radio system. Terry also said that their \$25 million MDS Motorola RDLAP good county-wide coverage.
- C. Thank you to our commercial sponsor this month, RADIOMATE, represented by its owner, Carolyn Servidio.
- D. Introductions were made of those in attendance.
- E. Secretary's report for the April general membership meeting was presented by Marvin Bernardi and was accepted by those in attendance. M/S/P.
- F. New members. Secretary Bernardi introduced to the membership our latest new members from April 2005. They are: Robert A. Garrett, County of Los Angeles, Joanna D. Ruiz, Glendale Police Department, Chris Martinez, Murrieta Police/Fire Department, Timothy Hennessy, Contra Costa County S.O., Jim Goebel, City and County of San Francisco, Mike Nydam, AIRAYA, David Billstrom, Mountain Wave Emergency Communications, Inc., Kathy Dennis, Fremont Silent/PD/Witness, and Calvin Nourse, City of Sacramento. Present at the meeting was a new member,

Mr. R. Briaga from The Sales Group. The new members were accepted by the general membership. M/S/P.

- G. Treasurer's report. Treasurer Bernardi said that as of 5/26/2005, out checking balance is \$9,821.72, and that our CD balance is \$58,742.26, for an overall total of \$68,563.98
- H. Training Institute advisory committee report. The APCO Institute was recently contacted by U.S. Army Captain Jeff Hammer, a Police/Fire Dispatcher currently deployed in Afghanistan on a mission training the Afghan National Army and creating Afghanistan's first emergency telephone system. The project is a joint effort of the Afghanistan Ministry of Interior, the Kabul City Police, the Afghan Wireless Communications Company, Task Force Phoenix (the 76th Infantry Brigade, Indiana National Guard, U.S. Army, the German Police Support Projektburo, and the U.S. State Department.

Part of this project involves the training of police dispatchers. The Kabul City Police communications center working group recommended the APCO Institute as the standard for this training and the APCO Institute Public Safety Telecommunicator I Course training materials have been sent to them.

The materials will be reviewed by the Kabul City Police communications center-working group and will be modified as necessary to apply to Afghanistan's program. The course will also have to be translated and approved by the Afghanistan Ministry of the Interior before training begins.

The Kabul City Police communications center-working group was adamant about APCO Institute's involvement in this project due to our recognition as "an international standard for public safety communications training." A memo from Captain Jeff Hammer outlining this project and APCO Institute's involvement in greater detail can be viewed by visiting <http://apco911.org/news/2005/APCOInstituteAfghanistanTraining.pdf>.

Following are two inspiring new training webinars The Institute is premiering in June!

EVALUATING TRAINING PERFORMANCE premiering June 22.

Topics include: Daily observation reports, evaluating trainee performance, communicating performance objectives; DOR software and reporting options.

Presenter: Helen Straughn, APCO Institute Online Instructional Designer.

THE ROAD TO LEADERSHIP encoring June 29.

Topics include: Common characteristics of successful leaders, strategies for enhancing personal resiliency, leading, influencing and motivating others towork as a cohesive team. Presenter: Steve McDade, Director, Abbeville County Emergency Management, SC.

To register for a webinar or for more information go to <http://apco911.org/institute/Webinars/>.

The Institute is looking for tapes of calls demonstrating excellent call handling. If you have any tapes and are able to donate them to the Institute for use in our training courses, please write Candi Solie at soliec@apco911.org.

With the addition of several new courses the Institute is looking for public safety communications training professionals who would like to join our adjunct instructor team. Minimum requirements are at least five years of public safety communications experience, a minimum of two years experience as a public safety communications trainer/instructor and a minimum of one year experience as a certified APCO Institute agency instructor. To request the information booklet and application form please contact Sigrid Lynch at lynchs@apco911.org.

- I. Executive Council report. APCO International expressed its support of the FCC's action to ensure that all interconnected Voice over Internet Protocol (VoIP) calls provide full E9-1-1 capability. The FCC's action was announced at the Open Commission Meeting at the FCC on May 19. Visit <http://apco911.org/news/2005/20050519APCOSupportsFCCVoIPAction.html> for more information. Visit http://hraunfoss.fcc.gov/edocs_public/attachmatch/DOC-258818A1.pdf to view the FCC press release.

The FCC released the VoIP order earlier this month. To view the order visit http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-05-116A1.pdf.

APCO International and several other public safety organizations sent a letter to the House Committee on Energy and Commerce Subcommittee on Telecommunications and the Internet urging them to work together to form legislation to establish a firm date for the end of the DTV transition. Visit http://apco911.org/about/gov/alerts/700/DTV-Draft_Letter.pdf to view the letter.

Planning is in full swing for the 3rd Annual Winter Summit, January 30 – February 1, 2006. We will be announcing a Call for Papers in the July bulletin of the APCO magazine along with the Call for Papers for the 2006 International Conference in Orlando

An 800 MHz symposium is scheduled in San Diego, CA, June 21st. Please visit <http://www.apcosymposia.org> to register and for more information.

J. Committee reports.

Budget/Audit. The 2004 budget audit was completed in May 2005 at the state conference in Concord, CA. Those conducting the audit were board members, Root, Eldridge, and Keehen. Everything was found to be in order.

Commercial Activity. Jeff Blau provided feedback from vendors and registrants at the state conference in May, 2005. Everything said by any and all was extremely positive. All thought the venue was an excellent location.

Frequency engineering and advisory. Preston Thomson said that in the spirit of saving time this report be held over for the Frequency Coordination and Region VI NPSPAC meetings after lunch

Web team. Ed Tobiasz reported that some members are experiencing difficulty in opening the Northern Californian on the web site. If you upgrade your Adobe Acrobat reader to version 7.0 that should take care of the problem.

Other pertinent business. Mr. Wayne Conley of Alameda County requested NAPCO to consider funding the costs to re-pack the 800 MHz NPSPAC spectrum on a reimbursement basis. President Stuber advised Mr. Conley to submit his request before the Frequency Engineering Advisory Committee.

K. Open floor for Comments/Announcements. None.

- L. Date and location of next meeting. July 15th 2005, in Sacramento. Our host will be Don Root from OES.
- M. Adjournment of General meeting at 1100 hours.
- N. A word from our sponsor. Carolyn Servidio from Radiomate gave a product overview that her company manufactures and distributes.
- O. Brief break (time permitting).
- P. Keynote presentation. Mr. Mike Erbe with Plantronics. Mr. Erbe has been in the telecommunications/audio industry for the past 32 years. Plantronics is the industry leader in the design and manufacture of communication headsets. Mr. Erbe provided an account of the history of Plantronics, current technologies, and visions for future headset technology.
- Q. Lunch.
- R. Frequency coordination meeting. After lunch.
- S. Region VI PSPAC meeting following the frequency coordination meeting.