

# Solving for Safer Mission Critical Systems with Motorola Cybersecurity Services

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**MOTOROLA SOLUTIONS**

# RANSOMWARE CONTINUES TO DOMINATE



**21**

Average # of days  
of downtime



**287**

Average # of days  
to fully recover



**\$1.1B**

Total paid in  
ransoms in 2023



**\$650K**

Average ransom  
payment in 2023



# THREATS CONTINUE TO ADAPT AND BEHAVE DIFFERENTLY



COMPLEXITY AND IMPACT TO TARGET SYSTEMS ARE MORE DEVASTATING



**Generation 5** - Present, Large scale, multi-vector attacks using attack tools and connected systems/users for access and is driving EDR, IAM, SOAR products



**Systemic Attacks  
(Colonial Pipeline)**



**Generation 4** - Present, rise of targeted, evasive attacks affected most business and drove behavior analysis products.



**Trusted Resource Attacks  
(RNI and CEN based attacks)**



**Generation 3** - Early 2000s, exploiting vulnerabilities in applications affected most businesses and drove intrusion prevention/detection systems (IPS/IDS) products



**Internal Network Attacks**



**Generation 2** - Mid 1990s, attacks from the internet affected all business and drove creation of the firewall.



**Perimeter Attacks  
(Fortinet Vulnerability)**



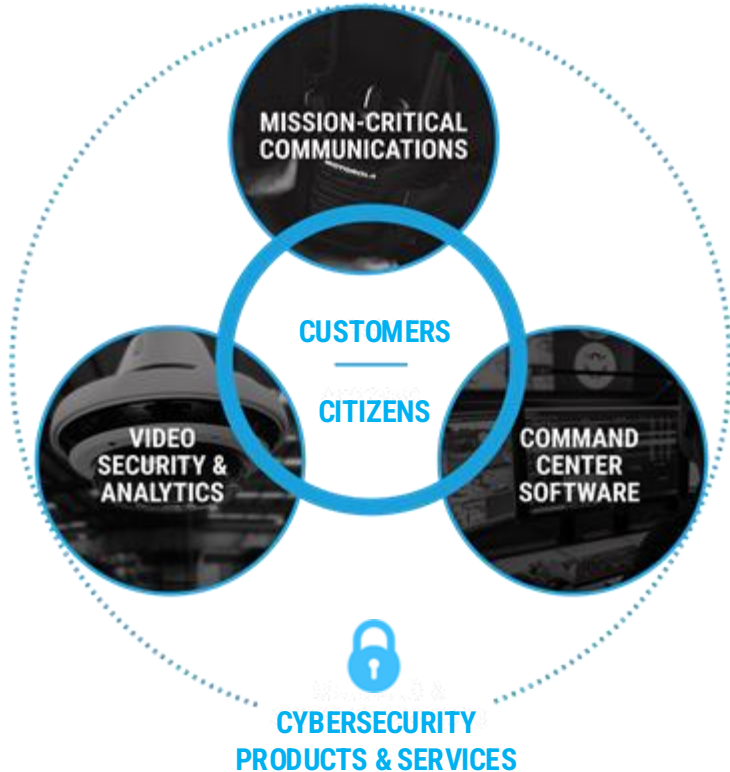
**Generation 1** - Late 1980, virus attacks on stand-alone Personal Computers affected all businesses and drove antivirus products



**Virus Attacks**



# CYBERSECURITY IS CRITICAL TO PUBLIC SAFETY

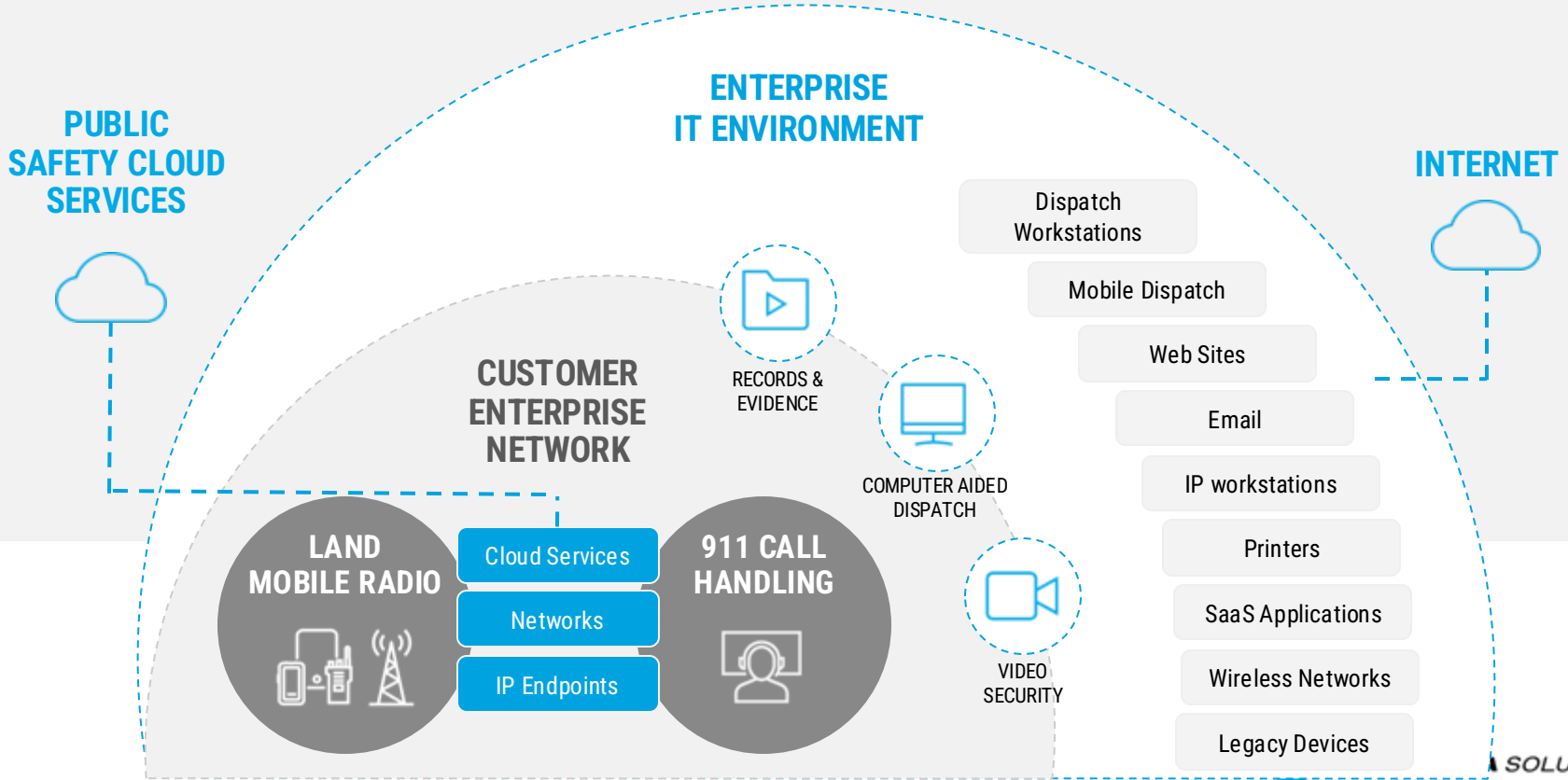


- A **cybersecurity attack** has the ability to take away the Confidentiality, Availability & Integrity of **mission critical** communications.
- Only with products built securely as well as continuous cybersecurity services can you **stay one step ahead of the attacker**



# CYBERSECURITY LANDSCAPE

FOR PUBLIC SAFETY



# THERE IS NO SUCH THING AS A CLOSED NETWORK



**INSIDER THREAT**



**EXTERNAL NETWORK CONNECTIONS**



**UNAUTHORIZED CONNECTIONS**



**BYOD AND MAINTENANCE LAPTOPS**

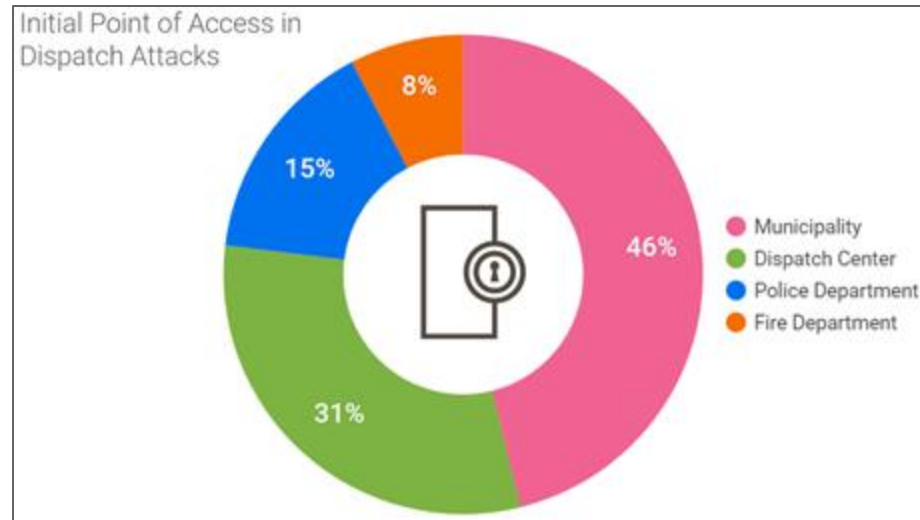


**EXTERNAL DISC MEDIA AND USB DRIVES**



## Cyber disruptions to 9-1-1/ dispatch centers

- **12** cyberattacks have degraded CAD operations this year
- **90%** of observed attacks involved ransomware
  - Average downtime was **15** days; **5** day minimum
- **77%** of CAD and PSAP victims were located in the U.S.



# MOTOROLA SOLUTIONS CYBERSECURITY

TRUSTED CYBER PARTNER CAPABILITIES



## ADVISORY



Assessment  
& Compliance

**RISK  
ASSESSMENT**

**PENETRATION  
TESTING**

## MANAGED SECURITY



Vulnerability  
& Threat Insight

**THREAT DETECTION  
& RESPONSE**



Detection  
& Response



CISO KPI  
Dashboard

**VULNERABILITY  
ASSESSMENT**



Investigation  
& Reporting

**PATCH TESTING &  
DEPLOYMENT**



Log Storage  
& Forensics

24x7 Expert Security Operations Center

Public Safety Expertise and Deep Threat Intelligence

## RECOVERY



Response  
& Recovery

**INCIDENT RESPONSE  
PLANNING**

**SYSTEM  
RECOVERY  
PLANNING**

**CYBERSECURITY TRAINING**





# ARE YOU CJIS COMPLIANCE?

## FBI-CJIS MANDATE: CUSTOMERS NEED HELP TO MANAGE ENDPOINT PROTECTION

### FBI-CJIS

- Public Safety security standards
- Requirement to protect customer's sensitive Criminal Justice Information (CJI)

### Endpoint protection is required for CJIS

- MSI goes further: we test it with Astro Systems
- Customers need our help to monitor the endpoint protection agent

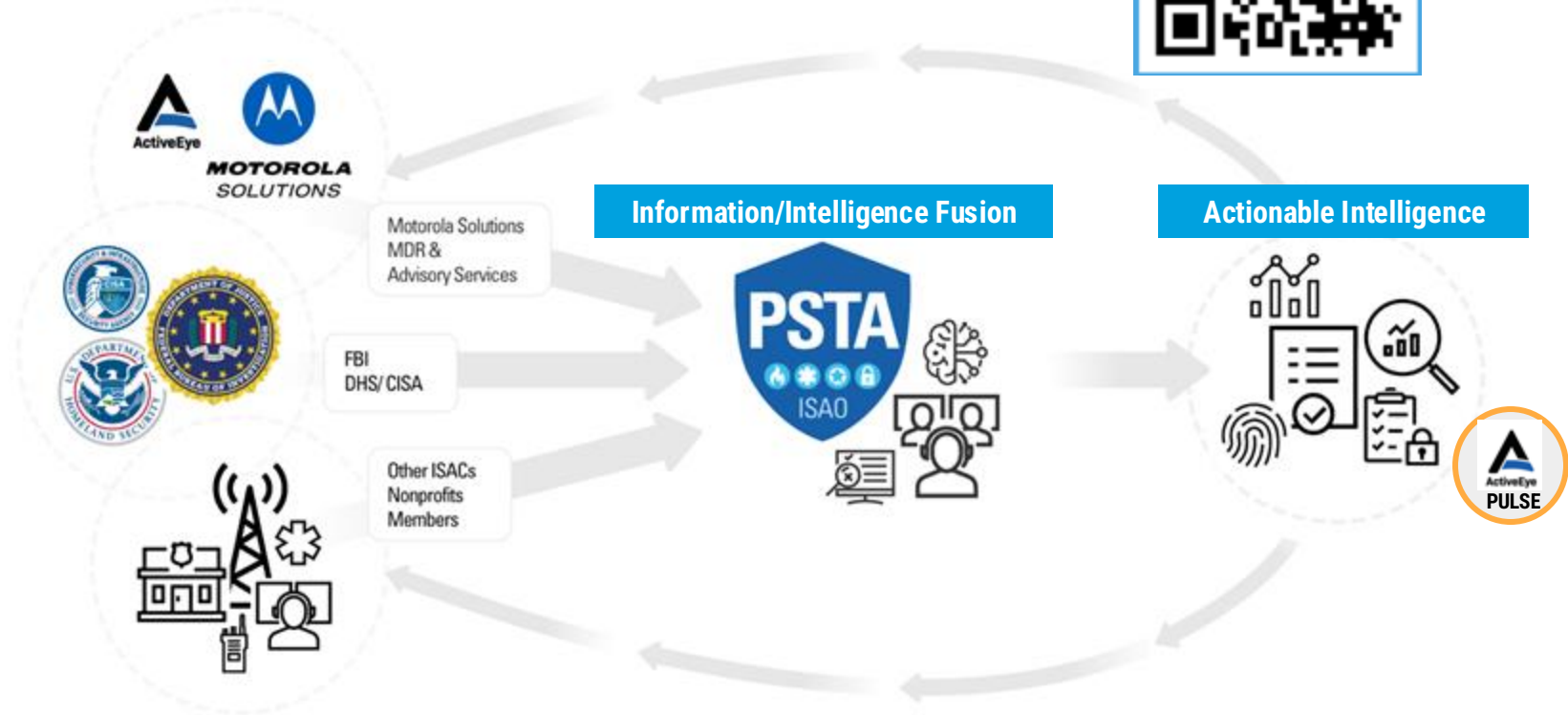
### ActiveEye is CJIS compliant cloud-based tool

- Our SOC personnel meet CJIS requirements
- ActiveEye does not collect and store unencrypted CJI data
- As best practice, we still meet many CJIS requirements



# PSTA UPDATE

## INFORMATION/INTELLIGENCE FLOW





**THANK YOU**

